

**Selection Documentation**  
**2022 Technologist Campaign**  
**Relationship Manager**  
**Executive Level 1**  
**\$127,562 - \$149,038 plus superannuation**

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ASIS is Australia's overseas secret intelligence collection agency. Its mission is to protect and promote Australia's vital interests through the provision of intelligence services as directed by the Australian Government. Its work can involve collecting intelligence relating to national security, international relations and economic issues. It also contributes to Australia's coordinated national efforts against terrorism, proliferation of weapons of mass destruction, and trans-national issues such as people smuggling.

ASIS employs people in a wide range of roles, including technologists in the fields of engineering (infrastructure, electronic, systems), data science and data engineering, cyber specialists, solution architecture, database administrators, IT support, network specialist, software development, project management / project support, procurement and business analysis. These roles require dynamic team players who enjoy working with stakeholders, team members and individually on projects. ASIS is looking for technologists who will be able to meet tight deadlines and work to support ASIS priorities. Successful candidates will have excellent coordination and administration skills, excellent verbal and written communication skills; and, strong stakeholder engagement and influencing skills. Relevant tertiary qualifications will be highly regarded.

ASIS values workplace diversity and is committed to providing a supportive, inclusive and respectful work environment. We encourage applications from Aboriginal and Torres Strait Islander People, women, people with disabilities, people that identify as LGBTIQ+ and people from culturally and linguistically diverse backgrounds.

All positions are based in Canberra.

**Role: Relationship Manager (EL1)**

We are seeking a driven and experienced Relationship Manager to join our customer focused technology team. As a valued team member, you will lead the engagement function to assist the organisation in delivering valued technology capability through our technology investment process. You will work closely with business leaders across the Service and community to identify and access technology focused opportunities. You will also review processes, policies and business plans across the Service to identify improvement opportunities and recommend solutions.

As a Relationship Manager, you will guide and collaborate with a range of areas in the Service, ranging from technology enabling and delivery teams, operational users, and community stakeholders. This engagement provides high-valued assurance that the business solution is fit for purpose and meets agreed business requirements. Business change is at the centre of our mission, you will play an important role in supporting the organisation to transition to new ways of working.

## Core Skills / Education, qualification and experience requirements

Our ideal candidate will have experience in one or more of the following:

- Facilitate strategic engagement with technology and business areas.
- Developing business change management within the organisation, including guiding and mentoring junior engagement staff and change agents.
- Validating and documenting business needs and user stories.
- Reviewing and analysing business process and identify opportunities for process and system improvements.
- Building and maintaining strong stakeholder relationships and work collaboratively to achieve business outcomes (e.g. policy areas, IT Service management, Product Owners, agile software teams).
- Business and Enterprise Architecture.

The following will be highly regarded:

- Formal qualification in Service Management and/or Business Change (e.g. PROSCI, ITIL).
- Formal qualification or training in Enterprise Architecture.

## Applicant Instructions:

**To APPLY, please submit an application ONLINE via the website.**

Candidates are required to provide a comprehensive resume detailing their work history and provide responses to the following questions:

You will be required to submit a maximum 800 word pitch outlining your skills and experience for the role.

**APPLICATIONS CLOSE: Please refer to the website for closing date.**

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## What Happens Next?

Please do not tell anyone about your application with our organisation at this stage of the process as doing so may harm your suitability for employment with us.

You may be contacted via SMS regarding the next stage of the process.

A merit list will be established for candidates who are suitable and will remain valid for a period of 12 months.

We thank you for the time and effort you have put into your application; however, we are unfortunately unable to provide feedback to unsuccessful candidates.